

Contact Lens Guarantee Program

Our Guarantee

Both the health of your eyes and your satisfaction are important to us. That is why we guarantee our contact lens services as well as all contact lens products purchased from our office. When you choose to purchase your contact lenses from us, you not only receive competitive pricing and the convenience of free shipping to your home on annual supplies, but you also receive our contact lens product guarantee. Our guarantee is unmatched in the industry because we allow you to return opened boxes of contact lenses and exchange boxes due to prescription change. If you are not satisfied with the contacts purchased from our office then you may return one (1) opened box of contacts per eye, and all factory sealed boxes within thirty (30) days for exchange or credit. We will also exchange any defective lenses and supply you with an emergency pair, if necessary.

Contact Lens Fitting & Evaluation Fees

Contact lenses are medical devices regulated by the FDA. Some conditions related to wearing contact lenses, including improper wear and care of contact lenses, can be sight threatening and cause loss of vision. This means the doctor must evaluate or re-evaluate the health of your eyes and the fit of your contacts at least **every year**.

ALL contact lens patients will be charged a contact lens fitting & evaluation fee. Insurance companies consider contact lenses “not necessary” and require we show charges separately from your comprehensive eye examination. The fees vary based upon the type of contact lens, doctor/staff time involved and expertise necessary. The services received for these fees include the fitting/re-fitting and evaluation for contact lenses, tear film/corneal health analysis, all contact lens follow-up visits with the doctor within ninety (90) days, any diagnostic lenses used, a contact lens starter kit, and a 20% discount on sunglasses of your choice. The fitting is complete when you and the doctor are satisfied that the contact lenses are working and fitting properly, and the final contact lens prescription is provided. Any patient who does not return to the office within ninety (90) days to finalize their contact lens prescription will be charged a new contact lens fitting & evaluation fee.

The fees are as follows and are due at the time and day of service:

| | <u>Current Contact Lens Wearer</u> | <u>New Contact Lens Wearer</u> |
|--|------------------------------------|--------------------------------|
| Single Vision Soft Spherical..... | \$55 | \$70 |
| Single Vision Soft Toric/Extended Wear..... | \$65 | \$80 |
| Multifocal/MonoVision/Single Vision Gas Permeable..... | \$75 | \$90 |
| Multifocal Toric/Multifocal Gas Permeable..... | \$85 | \$100 |
| Keratoconus (per eye)..... | \$200 | \$215 |

In addition, those patients that have never worn contact lenses **MUST** receive contact lens training. The training includes instruction on the insertion and removal of contact lenses, care of the contact lenses, wearing instruction, and counseling regarding health related issues for contact lens wearers. There is a \$10 dispensing fee when only one pair of soft contact lenses is requested instead of ordering a supply. The fitting & evaluation fees are non-refundable.

If you do not want to update the contact lens prescription and choose not to have contact lens services check the box.

I have read, understand, and agree to the conditions of this agreement.

_____ Date _____
Patient (or Guardian if for a minor)